**Feedback**

Webpage Link: [Online Form for New Electric Supply Connection](https://www.bestundertaking.net/NewConnection.aspx)

Here is the feedback/suggestions/improvement given for the Webpage created for the New Electric Supply Connection Online form.

These suggestions made are on the basis of the UI. (Not from any Requirement Documents)

Feedback given in terms of:

1. **Functionality:**

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| S. No. | Element Name/Description | Expected Behavior | Actual Behavior |
| 1 | View Photo Here | By clicking on button, user should be able to access local file to upload the picture. | The button is non-clickable. |
| 2 | View Signature Here | By clicking on button, user should be able to access local file to upload the signature. | The button is non-clickable. |
| 3 | Flat/Room/Gala/Shop/No | It should be a mandatory field. | It is an optional field. |
| 4 | Generate OTP | OTP is not getting generated on clicking on Generate OTP button | OTP should be generated on clicking on Generate OTP button |
| 5 | Middle Name of Landlord | It should be an Optional field. | It is a mandatory field. |
| 6 | Yes Button | It should be clickable | The button is non-clickable. |
| 7 | Yes or No Radio Button for accepting T&C | It should be clickable | The button is non-clickable. |
| 8 | Submit Button | It should be clickable | The button is non-clickable. |

1. **Usability:**

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| S. No. | Feedback/Suggestions |
| 1 | Section should have auto Save feature. So in case if webpage gets refresh or closed, user should be able to fill details from last save. |
| 2 | Help Button should be there instead of message box to view the list of documents. |
| 3 | Pre selected values/radio buttons should not be there. For e.g., Type of Premise. |
| 4 | Selecting value from the 'Supply Voltage' dropdown takes user to at the top of the page. |
| 5 | Instead of Yes button there should be a check box for accepting the 'Terms & Condition' which should get enable once user views the Terms and conditions. |
| 6 | The page should be divided into multiple sections and user should be able to navigate to all the sections. User should be able to save each section separately. |
| 7 | Submit button is disabled. It should be clickable and should generate popup message on clicking when any mandatory field is not filled with valid values. |

1. **UI Aesthetics:**

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| S. No. | Feedback/Suggestions |
| 1 | Date and Day should be at the top right corner of the page. |
| 2 | Blinking arrows ">> <<" should not be there. |
| 3 | Blank Lines should not be present. For e.g., below Mobile Number there is an empty line. |
| 4 | So much blank space is given at the bottom of the page. |
| 5 | The color combination should be light. It should be not so vibrant like Dark Green |
| 6 | Red color text should only be used to display the errors. So many red color texts represent the error on the page. |